

DRM PRIVACY POLICY

We at the Danbury Railway Museum ("DRM", "we", "our", "us") respect your privacy and are therefore committed to protecting your privacy and personal information (including, but not limited to: names, addresses, e-mail addresses, telephone numbers, and credit/debit card numbers) when you visit our website, mail us, or come in person to our Museum to purchase tickets, membership, item for sale, or to make a donation. This also applies to inquiries, comments or suggestions received via the website, mail, or in person. We do not collect personal information, unless an individual voluntarily provides it. By providing personal information, you consent to our collection and use of it as described in this Privacy Policy and you agree to be bound by this Privacy Policy. If you have any questions about this Privacy Policy, please e-mail us at: info@danburyrail.org

Information Collection and Use:

1. Non-Personal Information

Like most websites, we may collect non-personal information of the sort that web browsers and servers typically make available, such as the browser type, language preference, referring site, the pages visited, and the date and time of each visit. This non-personal information does not identify you personally. Our purpose in collecting non-personal information is to better understand how our visitors use the website and to consider potential improvements to the website.

2. Personal Information

You may access and use the DRM website without registering or submitting any personal information. However, to use certain features of the website, or to receive notifications, advertisements of events, or the newsletter, you must provide your name and e-mail address and other contact information that you voluntarily transmit to us. This information will be retained by us indefinitely. Additionally, we may collect and retain personal information that you provide when you contact us or when you voluntarily provide us with feedback.

3. Children's Privacy

Only persons age 18 or older have permission to access the DRM website. We do not collect personal information from minors. If we inadvertently collect personal information from a minor without appropriate parental/guardian consent, we will immediately remove that information from our website and data storage. Additionally, if you are a parent or guardian and you learn that your child provided us with personal information without appropriate parental/guardian consent, please contact us so that we can immediately remove that information from our website and data storage.

Ordering & Purchasing Merchandise

When you order merchandise from the DRM via telephone, fax, or mail, you will be asked to provide certain personal information, which may include your name, membership status, billing and shipping addresses, telephone number, fax number if you have one, e-mail address, checking account numbers or credit/debit card information to process your order. Your credit/debit card and financial information will be used only as needed to process your transaction and it will be destroyed after the transaction is complete. We will retain your order information for our records so we can track your order and facilitate customer service.

Tickets, Memberships, and Donations

When you purchase tickets, DRM membership, or make a donation, we will ask you to provide us with the personal information we need to process your purchase, membership and/or to acknowledge your contribution. This information includes your name, billing and shipping addresses, telephone numbers, e-mail address, checking account numbers and credit/debit card information. Your credit/debit card and financial information will be used only as needed to process your transaction and it will be destroyed after the transaction is complete.

Security

We will not be held liable for any breach of the security measures on the website or any loss, misuse or alteration of information resulting therefrom or from communications through the Internet.

Disclosure

We will not sell, trade, or rent your personal information to any persons(s), company, or organization.

We may disclose personal information to DRM volunteers, contractors, or affiliated organizations that (a) need to know that information in order to process it on our behalf or to provide services; and (b) that have agreed not to disclose it to others. We may also disclose personal information to the vendors and service agencies that we engage to assist us in providing our services to you. For example, we may provide your personal information to a credit card processing company to process your payment.

We will disclose your personal information: (a) when we believe we are required to do so by law, regulation, or other government authority or when we deem it appropriate or necessary to provide such information to law enforcement authorities; (b) to protect and defend the rights or

property of the DRM; or (c) to protect the safety of our volunteers, agents, directors, officers, or users of our services.

Finally, your personal information may be transferred to a third party successor as a result of a sale, acquisition, merger, or bankruptcy of the DRM.

Linked Websites

Our website may include links to websites operated by third parties over which we have no control. The DRM is not responsible for the privacy practices of such other websites. We encourage you to be aware when you leave our website and to read the privacy policies of each and every website that collects any personal information. Once you leave our website, you access such sites at your own risk.

Choice and Opt-Out

If you give us permission, we may use any personal information you submit for the DRM's marketing and promotional purposes. For example, we may wish to send emails to inform visitors of exhibitions or events. You will not receive such communications unless you have willingly provided the personal information required. In some cases, you will be required to "opt in" to join a mailing list, and if you do opt in, you may later opt out. If for any reason you do not wish to receive emails from the DRM, please follow the instructions included in the body of the email message that was sent to you.

Disclaimer

The DRM takes reasonable precautions to protect your personal information, but absolute security cannot be guaranteed. It is important for you to protect against unauthorized access to your password and to your computer. The DRM shall not be held liable for the transfer or use of any personal information resulting from the corruption of storage media/computer files, power failures, natural phenomena, acts of hacking, vandalism, sabotage, terrorism, or any other event beyond our reasonable control.

Contact Us

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